



## Facility Contacts



### Incident Command Center

**Charles Aviles** (Charles.Aviles@nychhc.org)  
Telephone: (718) 579-6054

### Social Work Director

**Leena Mukalel** (mukalell@nychhc.org)  
Telephone: (646) 765-1477

### Infection Prevention

**Tanvir Anvery** (Anveryt1@nychhc.org)  
Telephone: (718) 579-4945

### Nursing Directors - Inpatient

**Greta Bayne** (bayneg1@nychhc.org)  
Telephone: (718) 579-4712  
**Benjamin DeLa Cruz** (delacrb@nychhc.org)  
Telephone: (718) 579-5130

### Nursing Director – L&D/OB & Pediatrics

**Joanne Desire** (desirej@nychhc.org)  
Telephone: (718) 579-3196

### Nursing Director - Psychiatry

**Savitri Singh** (singhs7@nychhc.org)  
Telephone: (718) 579-4738

## Facility Contacts



### Patient Safety Officer

**Kanna Balavenkatesh**  
(Balavenkatesh.Kanna@nychhc.org)  
Telephone: (718) 579-5016

### Director of Psychiatry

**Amy Hoffman** (Amy.Hoffman@nychhc.org)  
Telephone: (718) 579-4862

### Administrator of Psychiatry

**Peter Baldonado** (Peter.Baldonado@nychhc.org)  
Telephone: (718) 579-6315

### Director of Psychology

**Sandra Runes** (Sandra.Runes@nychhc.org)  
Telephone: (718) 579-5128

### ED Admin

**Alejandro Vicenti** (Alejandro.Vicenti@nychhc.org)  
Telephone: (718) 579-5019

### Materials Management

**Jack Jimenez** (Jack.Jimenez@nychhc.org)  
Telephone: (718) 579-6170

### Chaplain/Pastoral Care

Telephone: (212) 579-5657

## Support Services

### Helping Healers Heal Lead

**Franscene Oulds** (Franscene.Oulds@nychhc.org)  
Telephone: 718-579-5449  
**Ashley Keyes** (Ashley.Keyes@nychhc.org)  
Telephone: 718-579-6221  
**Gabriele Thomas** (Gabriele.Thomas@nychhc.org)  
Telephone: 718-579-5736

### 1:1 Peer Support, Group Debriefing

#### Activate Request via the Intranet Page

[http://hhcinsider.nychhc.org/sites/helping\\_healers\\_heal/Pages/H3TPSR.aspx](http://hhcinsider.nychhc.org/sites/helping_healers_heal/Pages/H3TPSR.aspx)

### New York City Trauma Recovery Network (EMDR Humanitarian Assistance Program)

<https://www.nyctrn.org/> or (212) 949-0381

### Anonymous Counselling

**Internal Hotline:** (646) 815-4150 (M-F 9am – 5pm)  
**External Hotline:** (888) 692-9355

### Employee Assistance Programs

**NYC H+H Staff:** (212) 306-7660  
**Lincoln On-Site EAP:** (718) 579-6654  
**DC37 EAP:** (212) 815-1250

### For Residents

**WorkLifeMatters:** (800) 386-7055  
[www.ibhworklife.com](http://www.ibhworklife.com)

### Committee of Interns & Residents (CIR):

(212) 356-8195; (212) 356-8180  
[www.cirseiu.org](http://www.cirseiu.org)